



-Rebuilt Transmission Warranty Information-

The Rebuilt Transmission Purchased is covered under a **90 Day Limited Warranty**. The Warranty will begin as soon as the Warranty Information is Signed and Returned to our Warehouse. This must be completed within two weeks of taking Receipt of Rebuilt Transmission or the Warranty becomes Null/Void. You can Return the Warranty Information Card by United States Postal Service or by Fax.

If planning to return through United States Postal Service, please mail to:

Astro Performance Warehouse
360 NW 67th St. #208
Boca Raton, FL. 33487

If planning to return via Telephone Fax, please send to:

Attn: Tony
(954) 692-1697

Please sign & return this sheet within two weeks of taking receipt of Rebuilt Transmission.

The Rebuilt Transmission Sold is covered under a 90 Day Limited Warranty. The Warranty given "Excludes" R&R (Removal or Installation of Transmission) Payment, Abuse/Neglect, and if Rebuilt Transmission is run low or out of Transmission Fluid. The Warranty given covers the Rebuilt Transmission for any "Leaks", or Shifting Problems not associated to improper Clutch Adjustment up to 90 Days. **Driveline Vibration's rarely occur from the Rebuilt Transmission and are not covered under 90 Day Limited Warranty.**

If a problem arises after a Rebuilt Transmission purchased through Astro Performance is installed it is important to follow the following procedures before contacting Astro Performance:

1.) As stated over the Telephone when Transmission was purchased, it is the customer's Responsibility to "Refuse" Shipment if any part of Transmission "Protrudes" from any part of the box. The only way Astro Performance will Replace the Unit is if this is met. Once the Transmission originally shipped to customer shows the damaged goods are being Returned, Astro Performance will re-issue another transmission of equal value and ship using the same service used when purchased. Most common areas for Transmission to "protrude" are on each end of Box. If Transmission Box has holes in each end, but Transmission is not "protruding" please note to the Shipping Carrier of the Damage and that there could possibly be a problem with the Item inside of Box. If a Problem arises after installing transmission in vehicle please contact Astro Performance so that a "Claim" can be filed to get the transmission back to be repaired. If the customer accepts the package being damaged, Astro Performance will only be able to Repair the Transmission Sold, not Replace it. Once the "Claim" is filed a Shipping Carrier Representative will contact the Receiver within 48 Hours to arrange Pickup of Damaged Goods. Turn-Around Time to Repair/Return Package varies.

2.) Astro Performance manually "Bench Shift Test's" each unit and turns the Gears at a speed not exceeding 1,800 RPM. This ensures that the Rebuilt Transmission goes in and out of each gear "problem free" before it leaves. If a customer experiences shifting problems it is important to check the Clutch Adjustment. If a Aftermarket Short Throw Shifter is used it is equally important to make sure the "Bolt-

Stops” on Shifter are Adjusted Properly. To know if the Clutch is adjusted properly, a customer can take the vehicle to an ASE Certified Mechanic to check. Please have Clutch Air Gap Measurement before contacting Astro Performance.

3.) Driveline Vibrations are rarely the cause of installing another Transmission into a vehicle. Please have an ASE Certified Mechanic supply written documentation that the following have been checked and “cleared” before contacting Astro Performance:

- A. Transmission Bellhousing to Block Alignment.
- B. Pilot Bearing
- C. Driveshaft U-Joints and Slip Yoke
- D. Motor Mounts / Transmission Mounts
- E. Harmonic Balancer

If a vehicle has been “lowered” or “altered” from Factory/OEM Specs it is important that the Driveline Angle of Driveshaft to Rear Output Shaft of Transmission is not altered or changed. Most vehicles need Adjustable Upper and/or Lower Control Arms to fix Driveline Angle Problems.

4.) Gear Noise can occur in Rebuilt Transmissions. Some Rebuilt Transmissions purchased through Astro Performance have a combination of OE & Aftermarket Gears. This is due to some of the OE components being “discontinued”. If a customer gets Gear Noise it is important to monitor it carefully for the first 500 miles. The “Break-In” Procedure on the Rebuilt Transmission purchased is 500 miles. If the Gear Noise gets “worse” after the initial 500 Mile Break-In has been met please contact Astro Performance immediately. Astro Performance will issue a Call Tag for Transmission to have it returned to Warehouse for Repair. Again, Astro Performance does not issue another Rebuilt Transmission for the one purchased. Nor does Astro Performance pay R&R of Rebuilt Transmission. Astro Performance will pay the Freight both ways, and Repair & Labor Costs of Rebuilt Transmission.

5.) Transmission Leaks can be a pain. Astro Performance does everything in their power to ensure the Rebuilt Transmission sent to Customer is “problem-free”. However, most of the Rebuilt Transmissions offered through Astro Performance do not feature Paper Lined Gaskets. Instead the Manufacturer chose to utilize RTV Silicone to “Seal” Case Halves. If a Leak Occurs please contact Astro Performance immediately so that we can help identify where the Leak is originating and if the Rebuilt Transmission has to be returned to our Warehouse for inspection.

Please sign and fill out the following information and return as soon as possible:

I have Read and Understand the Warranty Agreement and Procedures set forth by Astro Performance this Month _____, Day _____, Year _____.

Year of Vehicle Rebuilt Transmission Installed into: _____

Make/Model of Vehicle Rebuilt Transmission Installed into: _____

Mileage of Vehicle before Installing Rebuilt Transmission: _____

Date of Installation of Rebuilt Transmission: _____

Print Name

Signature

****PLEASE RETURN WITHIN 14 BUSINESS DAYS OF TAKING RECEIPT OF REBUILT TRANSMISSION. ANY WARRANTY INFORMATION NOT RETURNED WITHIN 14 BUSINESS DAYS OF TAKING RECEIPT OF REBUILT TRANSMISSION WILL BECOME NULL/VOID****