



-Core Exchange Payment Procedures-

Core Exchanged Before Taking Receipt of Transmission:

If the customer chooses to send his/her Core in before taking Receipt of Rebuilt Transmission, Core Payment will not be due unless the Core Exchanged in doesn't meet our Acceptable Core Exchange Guidelines/Procedures. It is the customer's responsibility to send the Core in at their own expense.

Take Receipt of Transmission Before Returning Core:

If a Customer chooses to hold on to their Core until taking Receipt of the Rebuilt Astro Performance assembles for them, a Core Charge of \$250.00 is Added to the Price of the Transmission and/or Components being Purchased. This Core Charge is "Refundable" given the Customer's Core meets our Core Exchange Guidelines/Procedures. If the Core Exchanged in doesn't meet our Core Exchange Guidelines/Procedures, a Core "Deduction" will occur before Core Refund is issued.

If Customer chooses to send Core after taking Receipt of Rebuilt Transmission Purchased the customer will still be responsible for paying the Return Freight Charge (RS Label). This charge is determined by the location of the Customer. In order to know the RS Label Charge please feel free to contact us Toll Free or by Email. Please include the Ship To Zip Code and ask for a Return Core Freight Price. This Fee will be added to the Transmission Purchased + Core Charge + RS Label.

Example of Core being Exchanged after taking Receipt of Rebuilt Transmission:

$$\text{\$650.00} + \text{\$85.00} + \text{\$65.00} + \text{\$250.00} = \text{\$1,050.00}$$

A. B. C. D. E

A. = Price of Rebuilt Transmission Being Purchased

B. = Outgoing Freight Charge to Get Rebuilt Transmission To Customer

C. = Return Freight to Get Customer's Core back to our Warehouse (RS Label)

D. = Core Charge (Refundable Pending the Acceptability of Customer's Core)

E. = Grand Total Due Up Front if Not Shipping Core Up Front

Core Refund:

Core Refund is given after Core is Returned. Customer can request how they would like to have Core Refund: 1.) Company Check 2.) Refund to Credit Card. Core Refund is issued within 1 Week of Core being returned to our Warehouse. This does not include the time it takes via USPS, but does mean that a Core Refund will be given within 7 Business Days of us Receiving your Core and "deeming" it Acceptable.